Exhibit 4.13 Strategic advantage profile (SAP) for a bicycle company

Capability factor	Nature of Impact	Competitive strengths or weaknesses
1. Finance	<b>+</b>	High cost of capital; reserves and surplus position unsatisfactory
2. Marketing	<b>→</b>	Fierce competition in industry; company's position secure at present
3. Operations	1	Plant and machinery in excellent condition; captive sources for parts and components available
4. Personnel	-	Quality of managers and workers comparable with that in com- petitor companies
5. Information	2 1	Advanced management information system in place; most tra- ditional functions such as payroll and accounting computer- ised; company website has limited scope for e-commerce
6. General managem	ent ↑	High quality and experienced top management generally adopts a proactive stance with regard to decision-making

Note: Up arrow indicates strength, down arrow indicates weakness while horizontal arrow indicates a neutral position